

CHOP OMInar
MEDICAL QUALITY AND SAFETY
Tuesday, February 23 – Thursday, February 25, 2021

Course Director: Ron Keren, MD, MPH

SPEAKERS AND TOPICS:

Jessica Hart, MD

*Assistant Professor of Clinical Pediatrics
Perelman School of Medicine at the University of Pennsylvania
The Children's Hospital of Philadelphia
Division of General Pediatrics
Philadelphia, PA
USA*

- Workshop: Project Charter, Process Mapping, Driver Diagram, Fishbone Diagram
- Choosing the Right Team: Stakeholder Analysis and Change Management
- Prioritization and PDSA Cycles
- Workshop: RCA Simulation

Daniel Hyman, MD, MMM

*Vice President
Chief Safety and Quality Officer
The Children's Hospital of Philadelphia
Philadelphia, PA
USA*

- Choosing the Right Team: Stakeholder Analysis and Change Management
- Prioritization and PDSA Cycles

Ron Keren, MD, MPH

*Associate Professor of Pediatrics and Epidemiology Director
Center for Pediatric Clinical Effectiveness (CPCE)
Director, Academic General Pediatrics Fellowship
The Children's Hospital of Philadelphia
Philadelphia, PA
USA*

- The History of QI and Improvement Methodologies
- Measurement

Ursula S. Nawab, MD

*Attending Neonatologist
Associate Professor of Clinical Pediatrics
Perelman School of Medicine at the University of Pennsylvania
The Children's Hospital of Philadelphia
Division of Neonatology
Philadelphia, PA
USA*

- Systems Thinking and Patient Safety Investigations
- Psychological Safety
- Workshop: RCA Simulation

Ellen Nord, MPH

*Senior Enterprise Improvement Advisor
The Children's Hospital of Philadelphia
Philadelphia, PA
USA*

- Project Selection, Aims and Measures
- Workshop: Project Charter, Process Mapping, Driver Diagram, Fishbone Diagram

Irit R. Rasooly, MD, MSCE

*Clinical Instructor
Department of Biomedical and Health Informatics
The Children's Hospital of Philadelphia
Philadelphia, PA
USA*

- Cognitive Bias

Domonique Varallo, BSN, RN

*Enterprise Improvement Advisor
The Children's Hospital of Philadelphia
Philadelphia, PA
USA*

- Workshop: Project Charter, Process Mapping, Driver Diagram, Fishbone Diagram

James C. Won, PhD

*Program Manager, Human Factors
Assistant Professor of Pediatrics
The Children's Hospital of Philadelphia
Roberts Center for Pediatric Research
Philadelphia, PA
USA*

- Human Factors Engineering

All Faculty:

- Workshop: From Action to Improvement (Work through Examples from Pre-Work)