



CHOP OMInar in Medical Quality and Safety
Tuesday, February 23 – Thursday, February 25, 2021



TIME (CET) TIME (EST)	Tuesday February 23, 2021	Wednesday February 24, 2021	Thursday February 25, 2021
13:00 - 13:30 07:00 - 07:30 am	OMI Intro Introduction of Faculty & Fellows	Discussion of Recent Events, Covid Issues, Vaccine Distribution Faculty	Wrap-up/ Update Faculty
13:30 - 14:30 07:30 - 08:30 am	The History of QI and Improvement Methodologies Q & A Ron Keren, MD, MPH	Prioritization and PDSA Cycles Q & A Jessica Hart, MD & Daniel Hyman, MD, MMM	Cognitive Bias Q & A Irit R. Rasooly, MD, MSCE
14:30 - 15:30 08:30 - 09:30 am	Project Selection, Aims and Measures Q & A Ellen Nord, MPH	Measurement Q & A Ron Keren, MD, MPH	Psychological Safety Q & A Ursula S. Nawab, MD
15:30 - 16:00 09:30 - 10:00 am	COFFEE BREAK	COFFEE BREAK	COFFEE BREAK
16:00 - 17:00 10:00 - 11:00 am	Workshop: Project Charter, Process Mapping, Driver Diagram, Fishbone Diagram Jessica Hart, MD, Ellen Nord, MPH & Domonique Varallo, BSN, RN	Systems Thinking and Patient Safety Investigations Q & A Ursula S. Nawab, MD	Workshop: RCA Simulation Jessica Hart, MD & Ursula S. Nawab, MD
17:00 - 18:00 11:00 - 12:00 pm	Choosing the Right Team: Stakeholder Analysis and Change Management Q & A Jessica Hart, MD & Daniel Hyman, MD, MMM	Human Factors Engineering Q & A James C. Won, PhD	Workshop: From Action to Improvement (Work through Examples from Pre-Work) Faculty